

Appendix 4: Further consultation online survey analysis

Key findings:

			A Repo	.ll onses	
		No		Yes	;
	Stakeholder	0.60%	4	3.17%	21
Plan allows us to adapt to these uncertainties and	Affinity Water Customer	15.11%	100	69.34%	459
deliver solutions	Other	5.59%	37	3.02%	20
	Not Answered	1.21%	8	1.51%	10
	Business Customer	0.15%	1	0.30%	2
	Total	23%	150	77%	512
		No		Yes	
	Stakeholder	0.45%	3	3.32%	22
Reduce Leakage between	Affinity Water Customer	14.50%	96	69.94%	463
11 to 13% by 2045	Other	3.93%	26	4.68%	31
	Not Answered	0.76%	5	1.96%	13
	Business Customer	0.15%	1	0.30%	2
	Total	20%	131	80%	531
		No		Yes	
	Stakeholder	0.91%	6	2.87%	19
Construct a new reservoir	Affinity Water Customer	14.80%	98	69.64%	461
in Oxfordshire	Other	5.74%	38	2.87%	19
	Not Answered	1.06%	7	1.66%	11
	Business Customer	0.00%	0	0.45%	3
	Total	23%	149	77%	513



		No		Yes	
	Stakeholder	1.36%	9	2.42%	16
Continue to investigate transfer treated waste	Affinity Water Customer	14.80%	98	69.64%	461
water via the Grand Union Canal	Other	1.51%	10	7.10%	47
Ganai	Not Answered	0.76%	5	1.96%	13
	Business Customer	0.00%	0	0.45%	3
	Total	18%	122	82%	540
		No		Yes	
	Stakeholder	0.30%	2	3.47%	23
Reduce the amount of water consumed by an	Affinity Water Customer	20.24%	134	64.35%	426
average household from 152 to 129 litres by 2025	Other	2.11%	14	6.34%	42
	Not Answered	1.06%	7	1.66%	11
	Business Customer	0.15%	1	0.30%	2
	Total	24%	158	76%	504
		No		Yes	
	Stakeholder	1.21%	8	2.57%	17
Rise in customer bills from £171.70 to £193.70 in	Affinity Water Customer	24.17%	160	60.27%	399
2080	Other	3.63%	24	4.98%	33
	Not Answered	0.91%	6	1.81%	12
	Business Customer	0.30%	2	0.15%	1
	Total	30%	200	70%	462



		Overal	I
	Week 9	1.51%	10
	Week 10	5.45%	36
	Week 11	3.78%	25
	Week 12	3.33%	22
Posponso Patos	Week 13	9.98%	66
Response Rates	Week 14	6.20%	41
	Week 15	4.24%	28
	Week 16	44.02%	291
	Week 17	21.03%	139
	Week 18	0.45%	4
		100%	662

	Stakeholder	3.78%	25
	Affinity Water Customer	84.57%	559
Who Responded?	Other	8.63%	58
	Not Answered	2.57%	17
	Business Customer	0.45%	3

	Affinity Water Website	2%	15
	Email from Affinity Water	66%	440
	Other (please specify below)	10%	68
	Social media	8%	53
How did you hear about	Video	0%	1
us?	Not answered	0%	1
	[please select]	6%	39
	Local newspaper	5%	34
	Other website (please specify below):	1%	7
	Leaflet	1%	4

	WD3	17.07%	113
	НР9	7.40%	49
	HP8	5.29%	35
	HAO	4.08%	27
	TW14	3.47%	23
	AL5	3.02%	20
Top 15 Responding	TW13	2.72%	18
	OX14	2.57%	17
Postcodes	CO15	1.81%	12
	OX13	1.66%	11
	AL3	1.51%	10
	AL4	1.21%	8
	CT20	1.21%	8
	OX12	1.21%	8
	GU18	1.06%	7

AL1	AL2	AL3	AL4	AL5	AL6	AL7	AL8	AL9	AL10	BN1	CH2	CM16	CM17	CM23	CM36	CO15	CO16	CO4	CO7	CR0	CT16	CT17	CT18	CT20	CT21
					1							1	1			1						1			
		1	2	2	1									1								1	1	1	
			3	6	2		2	1	1																
1	2	2	1	6					1															2	2
3	1	2	1			2			2					2		9	3		1					1	
		1				1		1								2								3	
				5			1		1								1					1			
		2	1		1					1					1			1							
2		2		1				2		1	1									1	1			1	
6	3	10	8	20	5	3	3	4	5	2	1	1	1	3	1	12	4	1	1	1	1	3	1	8	2

CW6	EN4	EN5	EN6	GU1	GU18	GU20	GU22	GU24	HA0	HA1	HA3	HA8	HP1	HP11	HP16	HP18	HP2	HP3	HP5	HP6	HP8	HP9	IX13	KT12	KT15
																	1							1	
	1			1			1												1						
										1															1
												1					1								1
					6	2		1					1												
						2								1		1		1							
		1			1													5							
1									24				1							1	30	40			
<u> </u>			1		_	_			3		1		1		1				3	1	5	9			
1	1	1	1	1	7	4	1	1	27	1	1	1	3	1	1	1	2	6	4	2	35	49	0	1	_

LU3	LU4	LU5	N14	OX1	OX4	ОХ9	OX11	OX12	OX13	OX14	OX18	OX29	RG12	RG19	SG1	SG2	SG4	SG5	SG6	SG7	SG8	SG9	SG12	SG14	SK3
																1									
1															1		1	3	2					1	
1													1				2							1	
		1													3	1		2	1		2	1		2	
									2				2			1	1		1	4	2				
				1					3					1	1	1				1					
			1				1	1		6	1		1												1
	1				1	1		7	6	11		2				1	1				1		1		
2	1	1	1	1	1	1	1	8	11	17	1	2	4	1	5	5	5	5	4	5	5	1	1	4	1

SL0	SL3	SL9	TW13	TW14	TW18	TW19	UB5	UB7	UB8	WD17	WD19	WD23	WD25	WD3	WD4	WD5	WD6	WD31	WD33	WD34	WD35	WD36	WD37	WD38	WW1	WW3	Total
																											8
		1												3			1					1			1		30
					2							1															25
										1																	21
											1	4				1											56
1	1				1	2		2	2																		35
1								2																			27
			13	17		2	1					1		80	1			1	4		5	1	2	3		1	248
			5	6									1	30			1	1	1	3	1		1				120
2	1	1	18	23	3	4	1	4	2	1	1	6	1	113	1	1	2	2	5	3	6	2	3	3	1	1	570



All Repondents 'Others'

1	Angry Residents
2	AQA Pre-release
3	Attendance at Affinity stakeholder meeting on 11th April
4	Colleague
5	Facebook
6	GARD
7	Local Group
8	Other Villagers
9	Oxford Mail
10	Regional TV News
11	River Anglers Group (RACG)
12	Herts & Middlesex Wildlife Trust
13	Dover District Council
14	Nash Mills Parish Council
15	Not Specified (46 respondents)